

# Corporate Action Plan – 2018 - 2022

## Wudinna District Council



The Corporate Action Plan underpins the Corporate Plan and outlines the actions or processes developed to implement strategies; and sets out responsibilities, timeframes, priority and resources or processes.



# Table of Contents

Glossary of Terms .....	1
Corporate Plan Framework .....	3
Corporate Action Plan .....	5
1. Governance and Administration .....	5
Outcome 1.1 Effective governance and leadership .....	5
Outcome 1.2 Effective communication and consultation with community and stakeholders .....	8
Outcome 1.3 Equitable, high quality and customer orientated services .....	10
Outcome 1.4 Provision of services, facilities and infrastructure to meet community needs .....	11
Outcome 1.5 Recognition as a leader in Human Resource Management.....	12
Outcome 1.6 Effective and efficient corporate and administrative services .....	14
Outcome 1.7 Financial accountability and sustainability .....	15
2. Public Order and Safety .....	21
Outcome 2.1 Enhanced public safety .....	21
3. Health .....	24
Outcome 3.1 A healthy community .....	24
Outcome 3.2 Appropriate and accessible health, aged care and family support services and facilities are available to meet the needs of the community	26
4. Social Security and Welfare.....	27
Outcome 4.1 Support and assistance to the aged, disabled and disadvantaged .....	27
Outcome 4.2 Opportunities for the development and participation for our youth .....	29
5. Housing and Community Amenities.....	30
Outcome 5.1 Effective and efficient planning and building control .....	30
Outcome 5.2 A sound framework for planned and orderly future development .....	30
Outcome 5.3 An adequate and suitable range of housing types and community amenities .....	31
Outcome 5.4 Effective Community Wastewater Management Systems (CWMS) and stormwater management.....	34
Outcome 5.5 Environmentally responsible waste management.....	36

---

6. Recreation and Culture .....	38
Outcome 6.1 Recreation, sporting and leisure facilities that support the well being of the community .....	38
Outcome 6.2 Appealing street scaping, town entrances, parks and gardens .....	40
Outcome 6.3 Provision of facilities and support for the cultural activities of the community .....	42
Outcome 6.4 Recognition, preservation and promotion of the history and heritage of the area .....	43
7. Natural Resource Management .....	43
Outcome 7.1 Conservation and enhancement of the natural environment.....	43
Outcome 7.2 Efficient use and management of natural and recycled water resources .....	44
8. Transport & Communication.....	45
Outcome 8.1 Infrastructure that supports sustainable economic development.....	45
Outcome 8.2 Safe and reliable roads and footpaths with adequate stormwater drainage and disposal.....	48
9. Economic Affairs.....	51
Outcome 9.1 Sustainable business and tourism.....	51
Outcome 9.2 Sustainable employment .....	58
Outcome 9.3 Educational and training needs of the community are met .....	59
Long Term Financial Plan and Infrastructure & Asset Management Plan .....	52

# Glossary of Terms

Built Environment.....	Any man-made structure or object, particularly in the context of a township or urban area	DPA .....	Development Plan Amendment
CAR .....	Client Action Request	DPTI.....	Department for Planning, Transport and Infrastructure
CASA .....	Civil Aviation Safety Authority	EPA.....	Environmental Protection Authority
CEO .....	Chief Executive Officer	EPARF.....	Eyre Peninsula Agricultural Research Foundation
CFS .....	Country Fire Service	EPLGA.....	Eyre Peninsula Local Government Association
CHSA .....	Country Health SA	EPNRM .....	Eyre Peninsula Natural Resource Management Board
Council.....	Wudinna District Council (Formerly District Council of Le Hunte)	EPRCS.....	Eyre Peninsula Rural Counselling Service (Presently in recess)
CSO .....	Community Services Officer	FM.....	Finance Manager
CWMS.....	Community Wastewater Management System	GRCC .....	Gawler Ranges Cultural Centre
DECD.....	Department for Education & Child Development	HAC .....	Health Advisory Committee
DEWNR .....	Department of Environment, Water & Natural Resources	HSC.....	Health and Safety Committee
DC .....	District Council	Historical Society .....	Le Hunte Historical Society
DSD .....	Department of State Development	Infrastructure.....	Built structures and facilities that allow for the provision or supply of services such as electricity, water, transport, communications
Directions Group .....	Wudinna and Districts Directions Group		

KAS.....	Karcultaby Area School	SA Ambulance.....	South Australian Ambulance Service
KPI.....	Key Performance Indicator	PPSA.....	Primary Producers SA
LGA .....	Local Government Association of SA	SAHT .....	South Australian Housing Trust
LGAMLS .....	Local Government Association Mutual Liability Scheme	SAPOL.....	South Australian Police
LGAWCS.....	Local Government Workers Compensation Scheme	Schools.....	Wudinna Area School & Karcultaby Area School
Library Board .....	Wudinna and Karcultaby Library Boards	SES .....	State Emergency Service
MAC.....	Minnipa Agricultural Centre	SRC.....	Student Representative Council
MES.....	Manager Environmental Services	TAFE .....	Technical and Further Education
MPA .....	Minnipa Progress Association	TEP .....	Tourism Eyre Peninsula (Now RDAWEP – TTT)
MWH .....	Mid-West Health	'The Granite' .....	Monthly community newsletter
OM.....	Office Manager	WAS .....	Wudinna Area School
ORS .....	Office of Recreation and Sport	WBTA .....	Wudinna and Districts Business & Tourism Assoc
PIRSA .....	Primary Industries & Regions SA	WDSRC.....	Wudinna and Districts Sport & Recreation Committee
RDAWEP – TTT.....	Regional Development Australia Whyalla/ Eyre Peninsula – Tourism Target Team	WM .....	Works Manager
RDAWEP .....	Regional Development Australia – Whyalla & Eyre Peninsula	YAC.....	Youth Advisory Committee
Residents .....	Persons residing within Wudinna District Council area		

# Corporate Plan Framework

STRATEGIC FOCUS	GOVERNANCE & ADMINISTRATION	PUBLIC ORDER & SAFETY	HEALTH	SOCIAL SECURITY & WELFARE	HOUSING & COMMUNITY AMENITIES
<b>GOALS:</b>	A consultative Council providing proactive leadership, good governance and quality, cost effective services.	Public order and the safety of residents, visitors and property.	Services and facilities are provided to sustain the health and wellbeing of the community.	Quality of life for aged, disabled and disadvantaged sectors of our community	A built environment that provides for the diverse needs of the community.
<b>OUTCOME:</b>	<ul style="list-style-type: none"> <li>Effective governance and leadership</li> <li>Effective communication and consultation with community and stakeholders</li> <li>Equitable, high quality and customer orientated services</li> <li>Provision of services, facilities and infrastructure to meet council and community needs</li> <li>Recognition as a leader in Human Resource Management</li> <li>Effective and efficient corporate and administrative services</li> <li>Financial accountability and sustainability</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced public safety</li> </ul>	<ul style="list-style-type: none"> <li>A healthy community</li> <li>Appropriate and accessible health, aged care and family support services and facilities are available to meet the needs of the community</li> </ul>	<ul style="list-style-type: none"> <li>Support and assistance to the aged, disabled and disadvantaged</li> <li>Opportunities for development and participation for our youth</li> </ul>	<ul style="list-style-type: none"> <li>Effective and efficient planning and building control</li> <li>A sound framework for planned and orderly future development</li> <li>An adequate and suitable range of housing types and community amenities</li> <li>Effective Community Wastewater Management Systems (CWMS) and stormwater management.</li> <li>Environmentally responsible waste management</li> </ul>

STRATEGIC FOCUS	RECREATION & CULTURE	NATURAL RESOURCE MANAGEMENT	TRANSPORT & COMMUNICATION	ECONOMIC AFFAIRS
<b>GOALS:</b>	A range of activities and facilities which enhance the recreational and cultural pursuits of the community, and to recognise, preserve and promote the history and heritage of the area	A natural environment that is utilised and sustainably managed.	Infrastructure that meets the needs of the community and which fosters economic activity.	An environment that fosters and supports business and commercial opportunities and activities.
<b>OUTCOME:</b>	<ul style="list-style-type: none"> <li>○ Recreation, sporting and leisure facilities that support the wellbeing of the community</li> <li>○ Appealing street scaping, town entrances, parks and gardens</li> <li>○ Provision of facilities and support for the cultural activities of the community</li> <li>○ Recognition, preservation and promotion of the history and heritage of the area</li> </ul>	<ul style="list-style-type: none"> <li>○ Conservation and enhancement of the natural environment</li> <li>○ Efficient use and management of natural and recycled water resources</li> </ul>	<ul style="list-style-type: none"> <li>○ Infrastructure that supports sustainable economic development</li> <li>○ Safe and reliable roads and footpaths with adequate stormwater drainage and disposal.</li> </ul>	<ul style="list-style-type: none"> <li>○ Sustainable Business &amp; Tourism</li> <li>○ Sustainable employment</li> <li>○ Educational and training needs of the community are met.</li> </ul>



# Corporate Action Plan

## 1. Governance and Administration - A consultative Council providing proactive leadership, good governance and quality, cost effective services

### Outcome 1.1 Effective governance and leadership

		Action	Steps	Responsible	Timing	KPI / Target
<b>Strategy 1.1.1</b>	Review and amend governance structures, policies, codes, bi-laws and decision processes to provide for changing community needs.	1. Ongoing identification of community needs and legislative requirements.	Stay informed of legislative changes and amendments Local Government Association formal circular advices Periodical Review of process	CEO OM FM WM MES	Ongoing	Policies and Procedures up to date and reviewed by 30 June yearly or within other mandated timelines
		2. Policies, codes & bi-laws will be reviewed on a biannual basis or updated as required by the Local Government Act, or as warranted in order to comply with legislative amendments and with consideration to other relevant information.	Review Schedule be developed  Governance Policies in place and up to date  Maintainance of a Legislative Compliance Register	CEO  OM  FM  WM  MES	Ongoing	Policies and Procedures are up to date and maintained within mandated timelines
<b>Strategy 1.1.2</b>	A level of Delegated Authority to ensure efficient organisational operation and customer service.	1. Review level and need for Delegated Authority in all operational areas.	Review schedule of Delegations	Council	Annually or upon amendment of legislation	

		Action	Steps	Responsible	Timing	KPI / Target
<b>Strategy 1.1.3</b>	A high level of community participation in elections.	1. Promote and encourage voter turnout.	Participate in LGA election promotion campaigns Promote participation in local news outlets (Granite, Sentinel as appropriate)	Council	Election time – 4 yearly	Increased participation since the last election
		2. Encourage and support potential candidates from all sectors of the community.		Council	Ongoing	
		3. Make “serving as an elected member” an attractive public role.		Council	Ongoing	
		4. Have in place the most appropriate electoral process for the area.		Council	Ongoing	
<b>Strategy 1.1.4</b>	An appropriate level of support to assist Councillors to undertake their responsibilities as community representatives.	1. Provision of an adequate financial allowance in accordance with legislative provisions.		CEO FM		
		2. Provision of appropriate resources and information to assist the decision making process.		CEO		
		3. Encourage members to attend appropriate training courses and information seminars to enhance their skills and understanding of their role.	– Develop Elected Members Training Plan.	Council / CEO	Annually	

		Action	Steps	Responsible	Timing	KPI / Target
		4. Conduct an annual survey of elected members.	Review of an annual survey with a view to ensure questions provide a measurable response and relevant to current activities and plans	CEO	Annually	At least 80% satisfied or very satisfied.
<b>Strategy 1.1.5</b>	To create a cohesive thriving community with a strong sense of identity.	1. Encourage involvement of all sections of the community in local issues and activities.	<ul style="list-style-type: none"> <li>– Acknowledge group achievements and provide support for community groups.</li> <li>– Publicise community needs and opportunities.</li> </ul>	CSO	Ongoing	
		2. Promote and maintain pride in the local area.	<ul style="list-style-type: none"> <li>– Advertise individual and community victories and successes in “The Granite” and other media</li> <li>– Encourage community groups to contribute to “The Granite.”</li> </ul>	CSO	Ongoing	– Improved coverage with “The Granite”.
<b>Strategy 1.1.6</b>	Is prepared and able to take advantages should proposals of amalgamation/merger arise	1. Investigate strategies for preparedness should Council amalgamations/mergers (Voluntary or forced) be considered	– - Consider strategies to ensure best outcome for Wudinna District Council area	CEO, Council	Ongoing	

**Outcome 1.2 Effective communication and consultation with community and stakeholders**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.2.1</b>	Effective communication, consultation and participation processes.	1. Provision of adequate and timely information through the utilisation of newsletters, notice boards and media to inform the community of matters of interest.		CEO		
		2. Conduct community surveys and consultative forums when appropriate.		Council / CEO		
		3. Channels of communication and participation between Councillors, staff and community are maintained.		Council / CEO		
<b>Strategy 1.2.2</b>	Maintain and pursue positive and beneficial relationships with levels of Government, Government Agencies and other organisations.	1. Support the Local Government Association and Regional Local Government organisations.		Council		
		2. Develop and maintain relationships with State and Federal Members of Parliament.		Council		
		3. Identification of other relevant organisations and key personnel.		Council		
<b>Strategy 1.2.3</b>	Community Partnerships that promote a culture of self reliance in the community.	1. Council fosters community groups' independence, providing assistance through the Community Grants Program.		Council		
		2. Increase the negotiating and lobbying capacity of Council and Community.	<ul style="list-style-type: none"> <li>– Enhance the negotiating and lobbying skills of Council staff and local community leaders.</li> <li>– Maintain suitable networks and contacts.</li> </ul>	CEO		

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 1.2.4</b>	Implement, maintain and monitor the Community Plan.	1. Undertake the responsibilities designated to Council within the Community Plan.	– Responsibilities designated to Council included within this Business Action Plan.	CEO		
		2. Monitor and encourage implementation of the actions by designated groups.		Council		
		3. Regularly review the Community Plan to ensure relevancy to the communities' aspirations and needs.		Council		

**Outcome 1.3 Equitable, high quality and customer orientated services**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.3.1</b>	Continuously evaluate Council services to promote best practice.	1. Prepare a local survey with questions aimed to gauge local level best practise	– Monitor Councils performance in the key areas of Governance, Community Satisfaction Financial and Asset Management and Quality of Life.	CEO		Overall positive response from the community with an improving benchmark year on year
<b>Strategy 1.3.2</b>	Improve customer service standards.	1. Review Service Standards Policy.	– In consultation with staff identify areas where customer service could be improved and adjust Policy accordingly.	CEO / Council / Staff	Bi-annually	
		2. Promote a proactive approach in maintaining high quality customer service.	– Encourage all staff to identify and through consultation, implement improved processes for customer service.	CEO	Ongoing	

**Outcome 1.4 Provision of services, facilities and infrastructure to meet community needs**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.4.1</b>	Develop, adopt and implement effective Corporate Management processes to achieve objectives.	1. Ensure ongoing measurement, monitoring and reporting processes for the Corporate Plan.		CEO / OM	Ongoing	
		2. Monitor and review Business Plans including the Annual budget.	Business Plans including the Annual Budget are monitored and reviewed	CEO / OM / FM	Ongoing	Business Plans and Annual Budget is reviewed and presented to Council for adoption
		3. Raise and allocate funds to achieve objectives.		CEO / Council	Ongoing	
		4. Maintain and review Council's Asset Management Policy and plans.	Asset Management Plans to be reviewed annually	CEO / Council	Ongoing	AMP is reviewed Annually
<b>Strategy 1.4.2</b>	Service levels sought by Council that are dependent on infrastructure and other assets are achieved.	1. Key performance indicators are adopted, reviewed and monitored.		Council	Ongoing	
<b>Strategy 1.4.3</b>	Investigate and implement where appropriate, resource sharing opportunities with other Local Government Entities	1. Initiate meeting with neighbouring Councils to ascertain what resource sharing opportunities are available and report to Council	Meeting(s) with neighbouring local government bodies to identify strategies	CEO/ Council	FY June 2016	
		2. Document follow up and report progress for further action	Identification of key areas for actioning	CEO/Council	Ongoing	

**Outcome 1.5 Recognition as a leader in Human Resource Management**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.5.1</b>	Provide support, advice, guidance and expertise to ensure sound employee relations, human resource management, organisational development and Work Health and Safety practices across Council.	1. Through workforce planning, Council is aligned to meet current and future needs.	– Conduct Employee Satisfaction Survey – Annual review of survey to ensure its relevance	CEO	Annually	– 80% Satisfaction or above rating – Staff resignation turnover not greater than 15%.pa
		2. Practice good industrial relations.	– Employees are made aware of their rights and entitlements.	CEO		– No reported breaches of the Equal Opportunity Legislation or grievances received against Council within a Financial Year.
		3. Regularly review skill needs and develop training plans to meet needs.	– Training Needs Analysis undertaken as part of Annual Performance Appraisal. – Training Plan developed to meet identified training and development needs.	CEO  CEO / OM / WM	Annually  Annually	– At least 80% of staff training and development plan met.



		Actions	Steps	Responsible	Timing	KPI / Target
		4. Coordinate Return to Work Services to facilitate the early and safe return to work of injured employees.	<ul style="list-style-type: none"> <li>– If an employee intends to lodge a Return to Work SA Claim they are to be provided with a “Return to Work Kit for Employees” within 24 hours of the injury occurring.</li> <li>– All claims are forwarded to the LGAWCS within 24 hours of receipt from the injured employee.</li> </ul>	Internal Claims Coordinator / Internal Return to Work Coordinator / OM / WM	Ongoing	<ul style="list-style-type: none"> <li>– Return to Work Kits are provided to injured employees within 24 hours.</li> <li>– All claims are forwarded to the LGAWCS within 24 hours.</li> </ul>
<b>Strategy 1.5.2</b>	Provision of a safe environment that promotes and encourages safe working through sound work health & safety practices.	1. Compliance with Workplace Health and Safety/ Equal Opportunity Legislation.		CEO	Ongoing	– No reportable breaches of the WHS Act or Legislation.
		2. Structured WHS Management System which is integrated with Council’s business processes.	– WHS Policies and Procedures reviewed and implemented.	Health and Safety Committee	Ongoing	

**Outcome 1.6 Effective and efficient corporate and administrative services**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.6.1</b>	An organisational structure that is appropriate to the functional areas of responsibility.	1. Regularly review organisational structure in response to community and statutory needs.		CEO	Ongoing	
		2. Ensure provision of adequate and appropriate resources to maximise productivity.		CEO	Ongoing	
<b>Strategy 1.6.2</b>	A high standard of work practices with a philosophy of continual improvement and innovation.	1. Performance measurement processes are implemented and monitored.		CEO	Ongoing	At least 80% achievement of agreed KPI's
		2. Operations in all functional areas are continually reviewed.		CEO	Ongoing	
<b>Strategy 1.6.3</b>	Risk management strategy to identify, assess, control, monitor and review operational risk.	1. Maintain and evaluate a Risk Management Programme to prevent or reduce Council's risk levels through sound risk management practices.	– Participate in LGAMLS Risk Management Review. – Undertake Internal Risk Assessments. – Risk Management meetings.	CEO / HSC ,Officers	Annually  Annually	
		2. Ensure Council operates in line with good governance practices, legislative requirements and Council procedures.		Council	Ongoing	No more than 10% of Complaints referred to the Ombudsman
		3. To provide relevant and accurate risk management information to Councillors for informed decision making		CEO, OM, HSC, Officers	Ongoing	
<b>Strategy 1.6.4</b>	An effective records management system.	1. Provide for the adequate capture, tracking, storage, retention and disposal of official records.		CEO / Team Leader	Ongoing	
		2. Staff are made aware of their records management	– Records Management responsibilities and training	CEO / Team Leader	Ongoing	

		responsibilities and are appropriately trained.	are included as part of the induction process.			
		3. Secondary storage of archives is provided and utilised.		CEO / Team Leader	Ongoing	

**Outcome 1.7 Financial accountability and sustainability**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.7.1</b>	Effective and efficient financial planning and budgetary control.	1. Long Term Financial Plan linked to Council's Asset Management and Corporate Plan.	<ul style="list-style-type: none"> <li>- Review of Long Term Financial Plan in conjunction with Asset Management Plan and Corporate Plan to ensure objectives set by Council and long term financial sustainability of organisation is being achieved.</li> <li>- Implement structured work plan to conduct review.</li> </ul>	Managers /CEO / Audit Committee / Council	Annually. To be completed as part of annual budget process.	Ensure the long term financial viability of Council as defined by the financial measurements within the long term financial plan, asset management plan and annual general purpose financial statements.

		Actions	Steps	Responsible	Timing	KPI / Target
		2. Establish policy driven budgeting, which reflects core and discretionary expenditure and priorities.	- Annual Budget to be developed in conjunction with review of Long Term Financial Plan, Asset Management Plan and Corporate Plan to ensure planned budget is meeting Council's functional requirements, priorities, financial sustainability and reflects core and discretionary expenditure. - Budget Reviews to continually monitor progress of performance against budget and reallocate funding to achieve Council's objectives where required. - Implement structured work plan to develop Annual Budget.	Managers / CEO / Audit Committee / Council	Annual Budget process  Quarterly	Ensure annual business plan and budget reflects the policy objectives and service delivery requirements of Council and identifies core and discretionary expenditures.
<b>Strategy 1.7.2</b>	A high standard of financial management and reporting.	1. Ensure efficient financial management and accounting systems.	- Implement regular system process review program to review financial management and accounting systems processes.	FO / CEO / Audit Committee	Ongoing Program	Unqualified auditors report
		2. Seek to continuously improve and provide efficient accounting and financial services	-			

		Actions	Steps	Responsible	Timing	KPI / Target
		3. Implement and maintain internal control processes.	<ul style="list-style-type: none"> <li>- Review internal control framework to ensure effectiveness and compliance.</li> <li>- Initiate any improvements identified through Internal Control review.</li> <li>- Ensure Council has appropriate internal control framework to maintain Council's financial integrity</li> </ul>	FO / CEO / Audit Committee	Ongoing but at least Annually.	External auditor report indicates level of compliance
		4. Comply with legislative requirements.	<ul style="list-style-type: none"> <li>- Review financial management processes and reporting to ensure compliance with all legislative requirements.</li> <li>- Ensure legislative compliance by Council of Financial Management and Reporting</li> </ul>	FO / CEO / Audit Committee	Ongoing but at least Annually.	External auditor report indicates level of compliance
		5. Maximise revenue generation opportunities.	<ul style="list-style-type: none"> <li>- Continual monitoring of cashflow to maximise investment returns when excess funds available.</li> <li>- Ensure opportunities for revenue generation from Private Works performed by Council Works Department provide adequate financial return on services provided.</li> </ul>	FO  FO / WM	<ul style="list-style-type: none"> <li>- Weekly</li> <li>- Ongoing but at least six monthly.</li> </ul>	

		Actions	Steps	Responsible	Timing	KPI / Target
		6. Actively pursue relevant grant funds.	<ul style="list-style-type: none"> <li>- Investigate Commonwealth and State Grant Funding available to source funding for Council operations and projects.</li> <li>- Maximise funding opportunities for Council from external sources to achieve Council objectives.</li> </ul>	CSO / CEO / OM	Ongoing but at least Six Monthly review.	
		7. Provide quality information to Management and Councillors for informed decision making.	<ul style="list-style-type: none"> <li>- Provide timely reports on a monthly, quarterly, annual and as required basis to management and Council.</li> <li>- Seek regular feedback that reports are providing information required to enable effective management of Council functions and projects.</li> <li>- To provide relevant and accurate financial and performance information reports for users to enable informed decision making.</li> </ul>	FO / CEO / Audit Committee	Ongoing	

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 1.7.3</b>	Optimise resource sharing and partnership arrangements with adjoining Councils and optimise Council business opportunities.	1. Review resource sharing opportunities with a view to delivering efficient and effective services.	<ul style="list-style-type: none"> <li>- Review with adjoining Council's current resource sharing and partnership arrangements as to whether achieving desired outcomes.</li> <li>- Investigate with adjoining Council's possible future resource sharing and partnership arrangements for potential to deliver more effective and efficient services both operational and financial.</li> <li>- Ensure achieve most efficient and effective delivery of Council services.</li> <li>- Maximise business opportunities for Council.</li> </ul>	Managers / CEO / Council	Ongoing but at least annually	Outcome reported to Council

**Outcome 1.8 Information Technology and Communication**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 1.8.1</b>	Effective and efficient use of Information Technology and progressively upgrading to maximise its benefits	1. Maintain currency of systems.				Adequacy of service to the community as detailed by survey
<b>Strategy 1.8.2</b>	Sharing or selling Information Technology resource to other Local Government entities or interested business/private sector	1. Establish opportunities				
		2. Work with local service suppliers where possible				
<b>Strategy 1.8.3</b>	Uptake the benefits of the National; Broadband Network as it becomes available, both for Council use and also community advocacy for expansion across the district.	1. Advocate to National Broadband Network and other service suppliers for high level service availability	<ul style="list-style-type: none"> <li>– Remain updated on NBN rollout and services available</li> <li>– Advocate for high level service for the community</li> <li>– Consider higher level data/ internet/ communication service fibre optics upgrade to CBD and key service areas such as health, education, commerce and governmental entities</li> </ul>	Council / CEO / OM / CSO		

- See also page 35 (Existing Functional Management area)



## 2. Public Order and Safety – *Public order and the safety of residents, visitors and property*

### Outcome 2.1 Enhanced public safety

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 2.1.1</b>	Wudinna District Council area is safe and pleasant for residents and visitors.	1. Effectively administer legislative requirements in relation to public order and safety.	<ul style="list-style-type: none"> <li>– Make appropriate by-laws which provide for public order and safety.</li> <li>– Ensure the enforcement of laws and by-laws.</li> <li>– Review the by-laws as required.</li> </ul>	CEO / Council  CEO / Council CEO / Council	Ongoing  Ongoing Ongoing	
		2. Ensure that infrastructure and built environment is planned, developed and maintained in a manner that ensures safe and pleasant surroundings.	– Property Management - All Council property is inspected regularly and identified hazards / maintenance are repaired or isolated from the public according to the level of risk.	MES / WM	As identified in the Property Risk Management Plan	<ul style="list-style-type: none"> <li>– Buildings inspected annually.</li> <li>– Playgrounds audited quarterly.</li> </ul>
<b>Strategy 2.1.2</b>	Council will provide animal management, bushfire prevention and parking control services.	1. Facilitate the registration of dogs.	<ul style="list-style-type: none"> <li>– Ensure registration of dogs within the Council area as required by Dog and Cat Management Act.</li> <li>– Action to require previously unregistered dogs to be registered.</li> </ul>	Registrar of Dogs / MES MES	July - Nov  As required	Dog Registrations - greater than 95% of registerable renewals having been sent out.
		2. Action CAR's re dogs	- Investigation and appropriate action in relation to harassing, wandering and barking dogs.	MES	Ongoing	Reduction in dog complaints from previous year

		3. Assist property owners to deal with nuisance and feral cats.	- Availability for loan of cages for the capture of nuisance and feral cats.	Admin	Ongoing	
		4. Participate in the planning of bushfire prevention strategies through Councils Bushfire Management Advisory Committee and the Upper Eyre Peninsula Bushfire Management Committee (UEPBMC).	<ul style="list-style-type: none"> <li>Organise meetings of Councils Bushfire Management Advisory Committee and report outcomes to Council</li> <li>Participate in UEPBMC meetings</li> </ul>	MES	At least twice per annum As they occur	
		5. Provision/Modification of Fire Danger Season signage across the district.	– Signage is erected prior to the commencement of the Fire Danger Season and modified as required if dates of Fire Danger Season change.	MES / WM	Annually and as required	
		6. Reduce fuel loads on private property where required.	1.Advertise block clearance requirements in “The Granite”.  2.Survey of townships prior to and during the Fire Danger Season and the service and enforcement of notices for block clearance where required. Arrange works in default as necessary  3.Inspection of rural land when requested by the local CFS brigade and the service and enforcement of notices for provision of suitable fire breaks where required.	MES	Prior to the Fire Danger Season Prior to & during Fire Danger Season	Reduction in Section 105F (block clearance) notices served

		7. Support for the CFS burning permit system during the Fire Danger Season.	<ul style="list-style-type: none"> <li>– Assist in the recruitment and coordination of permit officers.</li> <li>– Advertise permit officer and permit details in “The Granite”.</li> <li>– Advise community of permit officers available, on request.</li> <li>– Maintain records of burning notifications.</li> </ul>	MES	Prior to Fire Danger Season	
				Admin	During Fire Danger Season	
		8. Enforcement of parking controls as needed.	Respond to complaints	MES	Ongoing	
		9. Provide information and education to the Community.		MES	Ongoing	
<b>Strategy 2.1.3</b>	Support the provision and effective management of emergency services.	1. Support the District Emergency Management Plan.	– Assist with the updating of the Emergency Management Plan.	OM		
		2. Support and assist emergency service organisations in the preparation for, delivery and recovery of emergency operations as appropriate. 3. Understand the needs of ambulance service	<ul style="list-style-type: none"> <li>– Assist with resources as appropriate.</li> <li>– If warranted, lobby for placement of career staff</li> </ul>	CEO / WM	Ongoing	

### 3. Health – *Services and facilities are provided to sustain the health and wellbeing of the community*

#### Outcome 3.1 A healthy community

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 3.1.1</b>	Appropriate community, public and environmental health services are provided to the community.	1. Administration of the South Australian Public Health Act 2011 and the Food Act 2001.	<ul style="list-style-type: none"> <li>– Investigation and appropriate action in relation to complaints.</li> <li>– Maintain premises registers and ensure auditing and reporting for affected premises.</li> <li>– Monitor food recalls and action as required.</li> <li>– Assessment and approval of applications for the installation of waste control systems and compliance inspections when being installed.</li> <li>– Undertake promotion of Community Health issues that may from time be identified</li> </ul>	MES	Ongoing	<ul style="list-style-type: none"> <li>– No more than 2 justified environmental health / food safety complaints per year.</li> <li>– All complete applications assessed within one week of receipt.</li> <li>– All installations inspected</li> </ul>
		2. Conduct of the Schools Immunisation Program, and promotion of early childhood immunisation, through the Wudinna Medical Practice.	<ul style="list-style-type: none"> <li>– Maintain current, contract and annual service agreement with SA Health and contract with Wudinna Medical Practice.</li> <li>– Liaise with Wudinna Medical Practice to ensure School Immunisation program is carried out.</li> <li>– Manage program funding.</li> <li>– SA Health Provide community information.</li> </ul>	MES	Ongoing	At least 90% schools immunisation coverage.

		3. Mosquito reduction through the treatment of septic tanks and rainwater tanks in Wudinna and the provision of the necessary treatment chemicals, free of charge to other residents of the district.	Undertake mosquito reduction program twice yearly, Review effectiveness of the program Run special reduction program at times of identified excess numbers	WM	In line with effective control methods	Mosquito treatment undertaken at least twice each year.
		4. Community information and education.	Implement activities identified in the Regional Health Plan	MES	Ongoing	

Add new action Implementation of the Regional Health Plan    Add steps as above

**Outcome 3.2    Appropriate and accessible health, aged care and family support services and facilities are available to meet the needs of the community**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 3.2.1</b>	Maintain and promote the Wudinna Health Centre as a centralised health services centre.	1. In consultation with Key stakeholders maintain the Wudinna Health/ Medical Centre.	Oversight management of Lease	Council / CEO / CSO	Ongoing	
<b>Strategy 3.2.2</b>	Advocate for medical, hospital, aged care and family support services.	1. Within the scope of Councils appropriate role, work with other stakeholders advocating for funding and resourcing to maintain existing and provide for expanded services.  2. Contribute to the Mid- West Health/ Country Health SA HACC program.	– Maintain contact with key stakeholders (MWH, HACC, SA Ambulance) to identify service delivery difficulties / deficiencies.  Annual contribution	Council  CEO	Ongoing  Ongoing, subject to regular review	
<b>Strategy 3.2.3</b>	Support the provision of and effective management of emergency services	1. Understand the needs of the ambulance service and emergency service providers	– If warranted, lobby for the placement of career staff			
<b>Strategy 3.2.4</b>	Support the development of child care facilities in the community	1 Research needs and solution options	- Paper with research recommendations to be submitted to Council for consideration	Council, CEO, EDO, OM		

**4. Social Security and Welfare - *Quality of life for aged, disabled and disadvantaged sectors of our community*****Outcome 4.1 Support and assistance to the aged, disabled and disadvantaged**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 4.1.1</b>	Aged homes are managed and maintained.	1. Manage and maintain the Cottage Homes Reserve and resident units.	<ul style="list-style-type: none"> <li>– Regular maintenance inspections</li> <li>– Response to CAR's</li> <li>– - Create a management committee to address aged homes issues, including revision of longer term upgrade strategy</li> <li>– Meetings to be run in compliance with updated State Legislation</li> <li>–</li> </ul>	OM, CEO, Council	Annual Ongoing	All maintenance requests responded within two business days
<b>Strategy 4.1.2</b>	Provide support for the aged and disabled.	1. Financially contribute to the home assistance program to support the aged and disabled in the home.		Council		
<b>Strategy 4.1.3</b>	Support Senior Citizens activities.	1. Meet building insurance and water expenses for the Senior Citizens Hall.		Council		
		2. Subsidise the operations of the Community Bus for Senior's.	<ul style="list-style-type: none"> <li>-Research and prepare an investigation report on a future bus service</li> <li>-Investigate an outreach service to /from Minnipa or other remote sites</li> </ul>	Council, EDO, WM		
		3. Provide a financial contribution toward seniors programs, facilities and equipment.	Investigate seniors club upgrades to meet ongoing changing needs	, OM, EDO, CEO, Council	Annually	
<b>Strategy 4.1.4</b>	Assist Community support groups.	1. Meet building insurance and water expenses for the RSL Hall. (Second Hand Rose building)				





**Outcome 4.2 Opportunities for the development and participation for our youth**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 4.2.1</b>	Promote programs that assist in youth development and leadership.	1. Allocate funding for youth activities.		CSO	Annually	
		2. Source available funding from the Office of Youth and Recreation and Sport.		CSO	Annually	
		3. In liaison with Mid-West Health Youth Worker, Council's EDO provides oversight and supervision of the Youth Advisory Committee		CSO	Annually	
		4. Develop a mentoring program, aim being to develop community leadership, guide in careers. The Goal is to retain population or return population to the district	Scholarship programs, mentorship programs	Council	As opportunities arise	
		5. The CSO to maintain budget and reporting levels.		CSO	Annually	
<b>Strategy 4.2.2</b>	Provide and promote appropriate and accessible facilities and activities for youth.	1. Provide a venue for meetings of the Youth Advisory Committee.		CSO	As required	

**5. Housing and Community Amenities – A built environment that provides for the diverse needs of the community****Outcome 5.1 Effective and efficient planning and building control**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 5.1.1</b>	Development of appropriate policies and effective legislative administration.	1. Development control services will be provided through administration of State planning/building legislation and Development Regulations 2008.	<ul style="list-style-type: none"> <li>– Assessment of all development applications and inspection of building works in accordance with Council's Building Inspection Policy.</li> <li>– Investigation and appropriate action in relation to complaints and identified breaches of the Act.</li> </ul>	MES / Contract Building Surveyor/Planning Consultant	Ongoing	<ul style="list-style-type: none"> <li>– All development applications are assessed within statutory timelines.</li> <li>– All inspections completed as required by Councils Building Inspection Policy.</li> </ul>

**Outcome 5.2 A sound framework for planned and orderly future development**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 5.2.1</b>	The State Planning & Design Code accurately reflects the needs of the Community.	1. Council will provide input to the Code as necessary to meet local needs.	– Review relevant Code provisions and propose amendments considered necessary for Ministerial approval.	Planning Consultant / MES / Council / CEO	Ongoing	Necessary Code amendments approved.

**Outcome 5.3 An adequate and suitable range of housing types and community amenities**

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 5.3.1</b>	Appropriate policies to provide for a range of residential, commercial and industrial development to meet the diverse needs of the community.	1. Facilitate the provision of adequate high quality housing to meet community needs.	– Identify accommodation needs of the area. – Negotiate with private	Council / CSO		
		2. Develop strategies to minimise vacant block and housing within townships	– developers to provide requirements	Council / CSO		

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy</b> <b>5.3.1</b> (continued)		3. Maintain Council Property to a high standard.	<ul style="list-style-type: none"> <li>– Inspections at prescribed frequencies.</li> <li>– Response to CARs.</li> <li>– Maintained in a neat &amp; tidy state</li> <li>– Maintain and upgrade district cemeteries.</li> <li>Expansion opportunities for non resident space and memorial space?</li> <li>– Maintain public conveniences</li> <li>– Review numbers and locations of public conveniences</li> <li>– Investigate Council Depot upgrades (Shade adequacy, workspace adequacy)</li> <li>– Review access and management of public toilets at Kyancutta</li> </ul>	WM / MES	Ongoing	<ul style="list-style-type: none"> <li>– Council property is maintained in line with Council's Property Maintenance Schedule</li> <li>Public Conveniences</li> <li>– &lt;5 justified complaints per year regarding cleanliness, safety and operation.</li> <li>– Identified urgent repairs are carried out within two business days subject to the availability of tradesman.</li> <li>Cemeteries</li> <li>– &lt;10 justified complaints each year on condition in financial year.</li> <li>Street Cleaning</li> <li>– Wudinna township streets will be swept twice per year.</li> <li>– Minnipa</li> </ul>

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 5.3.2</b>	An appropriate range of development to meet the diverse needs of the community.	1. Facilitate the development and maintenance of buildings and other structures in a manner that adds to the aesthetics of the area.	<ul style="list-style-type: none"> <li>– Educate and encourage the community /developers in respect to good design for new developments and adequate maintenance for existing structures.</li> <li>– Investigate the extension of Second Hand Rose building</li> <li>– Review Council housing stock to assess demand</li> </ul>	Council CSO/ MES	Ongoing	
<b>Strategy 5.3.3</b>	Community Civic Centre	Investigate and pursue merger of Council chambers and Wudinna Memorial Hall space	<ul style="list-style-type: none"> <li>– Construction of a Community Civic Centre seeking State or Federal funding assistance</li> </ul>	Council, CEO, EDO, OM	2018	

**Outcome 5.4 Effective Community Wastewater Management Systems (CWMS) and stormwater management**

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 5.4.1</b>	Management, conservation and utilisation of water resources in the Wudinna Council area.	1. Council will continue investigation into further reuse of effluent from the CWMS.	Options for extending reuse progressively considered.  Costings obtained and grant funding sought if extended use considered beneficial and viable.  Community Water use is maximised	Council		
		2. Provision and maintenance of CWMS infrastructure.		WM		<ul style="list-style-type: none"> <li>– &lt;5 justified complaints regarding the failure of the system.</li> <li>– &lt;5 complaints of odours coming from the system.</li> </ul>

		Actions	Steps	Responsible	Timing	KPI / Target
Strategy 5.4.1 (continued)		3. Provision and maintenance of infrastructure to optimise stormwater management.	<p>Annual review of water assets operation and adequacy with Council Water Committee</p> <ul style="list-style-type: none"> <li>- Identify potential water scheme expansion opportunities</li> <li>- _identify areas for catchment pooling irrigation.</li> </ul>	WM, OM, CEO Council		<ul style="list-style-type: none"> <li>– &lt;3 justified complaints regarding the watering scheme per year.</li> <li>– All urgent complaints responded to within 24 hours.</li> <li>– Stormwater harvesting projects are maintained and serviceable 90% of the time.</li> </ul>

**Outcome 5.5 Environmentally responsible waste management**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 5.5.1</b>	Waste Management operations are optimised toward zero waste strategies and viable recycling practices.	1. Provide and maintain refuse site in accordance with EPA requirements.		CEO / WM / MES		– All waste is covered daily. – <10 justified complaints per year from refuse site management.
		2. Develop a Waste Management Plan that describes cost effective waste management practices.		WM		
		3. Maintain a Waste Management Plan.		WM		
		4. Provide a domestic waste collection service within the means and capacity of the community.		Council		<10 justified complaints per year from kerbside collection services.
		5. Increase community awareness of waste minimisation and recycling.		Council / WM		
		6. Investigate the viability of cost effective recycling.		Council / WM		
<b>Strategy 5.5.2</b>	Review and consider improved mechanisation of operations	1. Investigate community resource sharing to improve efficiency of waste collection and management	Investigate implementation of “wheelie bins systems for local waste removal	Council/WM/CEO		
<b>Strategy 5.5.3</b>	Investigate partnerships on a regional level for resource sharing and regional sites	1. Investigate opportunities for Waste Management sharing	Instigate a meeting with neighbouring to consider options	CEO/ WM/ Council		



		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 5.5.4</b>	Maximise business and income opportunities, including recycling, composting or any other use/reuse of refuse	1. Consider opportunities for resource re use and recycling		CEO/ WM/ Council		

**6. Recreation and Culture – A range of activities and facilities which enhance the recreational and cultural pursuits of the community, and to recognise, preserve and promote the history and heritage of the area**

**Outcome 6.1 Recreation, sporting and leisure facilities that support the wellbeing of the community**

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 6.1.1</b>	An appropriate range of active and passive facilities for the use of the community and visitors.	1. Support community groups to upgrade and develop recreation and sporting facilities.	Investigate Star Club program involvement – Office for Recreation and Sport	CSO/ Council		
		2. Provide grant funding information to relevant local individuals, groups and organisations.		CSO/ Council	As available	
		3. Support the development of regional facilities, capitalising on the central location of Wudinna.	– Provide an operational subsidy for Minnipa & Wudinna swimming pools.	Council	Annually	
		4. Support increased communication and co-ordination between community groups.		CSO/ Council		
		5. Investigate, plan and develop of a skate park/spray facility	<ul style="list-style-type: none"> <li>- Establish ingoing need and community support</li> <li>- Pursue funding support to undertake this project</li> <li>- If external funding is unsuccessful, revisit alternative ways of completing this project</li> </ul>	Council/ CSO/ CEO		
<b>Strategy 6.1.2</b>	Increase the usage and viability of public spaces.	1. Appropriate advertising signage.	Promote our park facilities on the Eyre Highway Consider strategies on how we can promote to	CSO/ Council	Annually	

			better stop travellers			
--	--	--	------------------------	--	--	--

**Outcome 6.2 Appealing street scaping, town entrances, parks and gardens**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 6.2.1</b>	A safe and pleasant environment that is attractive and conserves the natural environment in respect to built form, parks, gardens and other vegetation.	1. Planned provision of adequate parks and gardens in appropriate areas, with adequate street trees and furniture.	- Street Tree Policy – Preferred Species List	Council		
		2. Maintenance of parks, gardens and street scaping.	- Maintenance Program for Parks and Gardens  Consider and Implement “Recreational Facilities inspection Report” (Nov 2017) recommendations	WM	Ongoing	Less than 10 justified Parks and Gardens complaints per financial year.
		3. Identify and prioritise key parks and recreation areas to be the focus of future development, incorporating responsible water use.	Community Consultation	Council		
		4. Maintain and encourage a focus on community beautification and reserves maintenance.		Works Manager	Ongoing	
		5. Review our key tourist sites to ensure they continue to appeal (Mt Wudinna, Pildappa, Polda Rock)	Update facilities, signage etc			
		6. Audit the areas of first impression ie main thoroughfares on highway, town entrances	Investigate and cost undergrounding power infrastructure along Burton Tce Wudinna	OM, CEO, WM	Jun 2018	
		7. Complete streetscape upgrades along the Eyre Hwy – Wudinna	- Complete an investigation of underground power at Granite Sculpture precinct with recommendations to Council for decision	Council, CEO, WM, EDO, OM	Dec 2018	

			<ul style="list-style-type: none"><li>- Complete Eyre Highway Wudinna upgrade to incorporate engineered water tabling, kerbwork, landscaping.</li></ul>			
--	--	--	---------------------------------------------------------------------------------------------------------------------------------------------------------	--	--	--

**Outcome 6.3 Provision of facilities and support for the cultural activities of the community**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 6.3.1</b>	Increase the utilisation of Council owned facilities.	1. Review the standard of facilities and equipment and plan for any necessary upgrade.		Council		
<b>Strategy 6.3.2</b>	Increase performing arts events in the community.	1. Encourage and assist community groups to run events in the community	-Investigate Laser art and street art options in district to improve amenity and attract visitors - Consider project development funding to increase arts and performing arts events in the community.	Council / CSO		
<b>Strategy 6.3.3</b>	Ongoing development of Library and information services.	1. Support relevant bodies with the ongoing development of library and information services.		Council		
<b>Strategy 6.3.4</b>	Improved access to radio and television broadcasts	1. .		Council / CEO / EDO	Ongoing	
		2. Advocate for improved television services containing local based news and sports coverage (eg GTS/BKN or other similar content)				

**Outcome 6.4 Recognition, preservation and promotion of the history and heritage of the area**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 6.4.1</b>	The district's history and heritage is preserved for future generations.	1. Support the Historical Society to identify and preserve the history and heritage of the area.	-Investigate the expansion of and location of community archive space.  -Investigate professional archive consultancy to consider best practice archiving (digitalisation?)	EDO, OM, CEO ,Council		
		2. Support the ongoing development of the Granite Sculpture area in recognition of the districts heritage.		Council / CSO/ MES		
		3. Identify, acknowledge and preserve the aboriginal history of the area.				

**7. Natural Resource Management - A natural environment that is utilised and sustainably managed****Outcome 7.1 Conservation and enhancement of the natural environment**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 7.1.1</b>	Identification and provision of support for opportunities to sustainably manage	1. Support the Eyre Peninsula Natural Resource Management Board (EPNRM) and other groups and agencies to sustainably manage the environment.		Council		

	and utilise the natural environment.	2. Increase awareness of local fauna and flora.				
		3. Participate in community awareness and education programmes.				
<b>Strategy 7.1.2</b>	Investigation into community renewable energy options	1 Consider alternative to mains power options on Council buildings and assets where it is able to be economically installed	Application of alternative power to be included in any Council developments, and assessed on current Council assets  Consider collective purchase options for power networks (community partnerships)	Council/ CEO/ OM		

**Outcome 7.2 Efficient use and management of natural and recycled water resources**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 7.2.1</b>	Management, conservation and utilisation of natural and recycled water resources in the Wudinna Council area.	1. Pursue the feasibility of reuse of water resources.		Council / CSO/ MES		
		2. Maximise the benefit of natural water resources.				



**8. Transport & Communication – *Infrastructure that meets the needs of the community and which fosters economic activity*****Outcome 8.1 Roads and infrastructure that supports sustainable economic development**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy</b> <b>8.1.1</b>	All residential and business premises have access to suitable quality roads.	1. Review the existing road network and maintain a 10 year construction and maintenance program based on adopted standards and priorities.	Continue to review and investigate opportunities for productivity and outcome improvement  Maintain and review the road maintenance program for its effectiveness and adequacy	WM/ Council		<ul style="list-style-type: none"> <li>– 80% of budgeted works are completed each year for sealed and unsealed works.</li> <li>– Arterial and core roads will be graded twice per year.</li> <li>– Local roads will be graded once per year.</li> </ul>

		2. Review and monitor Councils road construction and maintenance program for sealed and unsealed roads.	<ul style="list-style-type: none"> <li>- Review Council road construction methods</li> <li>- Review drainage adequacy on all district roads (schedule of annual maintenance and issue identification)</li> <li>- Consider and pursue funding and project availability for Pildappa and Mt Wudinna access roads seal (tourism roads)</li> </ul>	WM/ Council		
		3. Provide improved roads and district signage.	<ul style="list-style-type: none"> <li>- Repair, replace, inspect and erect roadside furniture (signs, guide posts, and road side markings)</li> <li>- Participate in RDAWEP EP Signage Strategy review</li> </ul>	WM, EDO Council	Ongoing	–
<b>Strategy 8.1.2</b>	Infrastructure and services provided in the area by State and Federal Governments that are appropriate for the needs of the area.	1. Review Policy in respect to infrastructure provided by the State and Federal Governments.		WM/ Council		

		2. Lobby appropriate levels of government to achieve policy requirements in respect to infrastructure provided by the State and Federal Governments.		Council		
<b>Strategy 8.1.3</b>	Access to transport and communication systems that meet the needs of the community.	1. Ensure that airport infrastructure is well maintained.	<ul style="list-style-type: none"> <li>– Maintenance and upkeep of the aerodromes to Civil Aviation Safety Authority standards for aircraft to land and take off safely at Wudinna and Minnipa Aerodromes.</li> <li>– Monitor the airport environment.</li> </ul>	WM/ Council		<ul style="list-style-type: none"> <li>– Meet aerodrome standards (CASA) with no significant infringements noted in the Annual Aerodrome Inspection Report.</li> <li>– Aerodrome is operational 95% of the time</li> <li>– Weekday daily aerodrome checks are undertaken for Wudinna</li> <li>– Monthly aerodrome checks are undertaken for Minnipa</li> </ul>
		2. Lobby for, and investigate alternatives for the provisions of an air service.	–	CSO	Ongoing	–
		3. Pursue the provision of suitable broadband communication.	–	CSO	Ongoing	–

		4. Ensure ongoing funding for a community transport service.	–	Council		–
<b>Strategy 8.1.4</b>	Investigate and if beneficial implement resource sharing opportunities with other Local Government Entities	1. Initiate meetings with other local government areas to explore opportunities	Holding meetings and document outcomes with recommendations for Council consideration	CEO/ Council	30 June 16 and annually	Outcome reported to Council

### Outcome 8.2 Safe and reliable footpaths

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 8.2.1</b>	A network of sealed footpaths in priority areas of business and pedestrian traffic.	1. Review standards for footpath provision and construction.	<ul style="list-style-type: none"> <li>- Review pathway construction process and materials</li> <li>- Review and consider bicycle/pedestrian joint use where appropriate.</li> <li>- Linkage of Eyre Highway Wudinna businesses to the Central Business District</li> </ul>	WM, EDO		
		2. Review the existing footpath network and maintain a construction program in line with Councils Footpath Priority Plan.	Councils Footpath priority Plan and 10 year Footpath Construction Program is reviewed within the annual budget process,	Works Manager / Council		<ul style="list-style-type: none"> <li>– 80% of budgeted footpath work is completed each year.</li> <li>– All footpaths in townships are</li> </ul>

						inspected yearly. – Identified hazards are repaired or isolated from the public within twenty four hours of being reported.
<b>Strategy 8.2.2</b>	Appropriate access for older people and those with a disability.	1. Review needs on kerbing and footpaths	Tactile paving is installed at crossings as replacements are required	Council/ WM		–
		2. Ensure access to business premises and community facilities for older people and those with disability or other access impediments.		Council		

### Outcome 8.3 Information Technology and National Broadband Network

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 8.3.1</b>	Advocate for the installation of National Broadband Network Fibre Optics or equivalent service from other service suppliers	1. Lobby for improved service delivery by the NBN Co/ competitors in the national broadband roll out	<ul style="list-style-type: none"> <li>- Liaise with NBN to upgrade service and investigate best outcomes in terms of NBN technology availability</li> <li>- Consider alternative retail suppliers of services should a similar</li> </ul>	Council / CEO / OM	Ongoing	

			service be available			
--	--	--	----------------------	--	--	--

## 9. Economic Affairs – *An environment that fosters and supports business and commercial opportunities and activities*

### Outcome 9.1 Sustainable business and tourism

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 9.1.1</b>	Policies and plans that actively support the development and attraction of business and tourism to the area.	1. Provide incentives for business development in the area.	Look at developing agri tourism and expand alternative tourism opportunities  Investigate and promote business adaptability to mining economic environment.  Investigate cross cultural economic understanding with an aim to enhance opportunities that arise from resource developments.	Council		
		2. Continue to work towards attracting funds for economic development from State and Federal Government and the private sector.		CSO	Ongoing	
		3. Promote Wudinna as the focus of the area.	– Utilise media to promote the town.	CSO	Ongoing	
		4. Investigate the use and exploration of natural resources to assist in business				

		development.				
	Delete line above	5. Promote Wudinna as a Regional Centre	<p>Develop a prospectus that can be used to promote the district and its features/ benefits to business and government</p> <p>Coach local business on ways they do and can represent the district and to expand to improve facilities to capitalise on regional business opportunities.</p> <p>The needs of local business to be part of a forum – invite Regional Development Australia</p> <ul style="list-style-type: none"> <li>- Develop Industrial development capacity strategically within the district</li> <li>- Capitalise on the Central of Wudinna on the EP with respect to regional meetings, conferences etc.</li> </ul>	Council / CSO	Ongoing	
<b>Strategy 9.1.2</b>	Establishment of the Wudinna Council area as a focus for excellence in agriculture, local	1. Maintain contact between the Council and Minnipa Agriculture Centre.		Council / CSO		



	tourism and mining.					
<b>Strategy 9.1.3</b>	The development of the local tourism industry to its fullest potential.	1. Monitor and review the Local Tourism Industry Development Plan.	<ul style="list-style-type: none"> <li>- Liaise with Upper Eyre tourism stakeholders to review marketing plan for the sub region with RDAWEP</li> <li>- Revisit local attraction information/ initiatives marketing plan (local level promotional material, marketing material)</li> <li>- Revisit local signages for content and condition</li> <li>- Participation in the Eyre Peninsula signage review with RDAWEP</li> </ul>	EDO, Council		
		2. Support the Friends of the Gawler Ranges National Park.		Council		
		3. Promote and support the Granite Sculpture as an interpretive historical/tourist site.		CSO	Ongoing	
		4. Enhance and maintain town entrances and town environments.		Council		
		5. Improve and promote the townships of Minnipa and Wudinna as Gateways to the Gawler Ranges.		Council		

		6. Develop a community culture supporting tourism development.	Consider/promote training options within the community to enhance a visitor friendly experience	Council / CSO		
		7. Ensure leaders and decision makers clearly understand the potential benefits of tourism development for the local economy.		Council		
<b>Strategy 9.1.4</b>	Minimise “Dollar Leakage” from the district.	1. Encourage residents, key businesses and agencies to “buy local”.	– Participation in a programme of awareness.	CSO		
		2. Encourage people to retire locally.	– Improve services program. – Promote sea change/ tree change space within the community – “Grey Nomads” seek input from travellers on how to make district more attractive as a destination	Council / CSO		
		3. Grow local/community investment in income generating assets.	– Pursue opportunities. – Be aware of opportunities around any major investors that may justify a local level Community Foundation / community benefit	Council		

			capability			
<b>Strategy 9.1.5</b>	Maximise external investment in the region.	1. Support growth in the local delivery of education, health and government services.	– Support Service Providers.	Council / CSO		
		2. Maximise the use of the local resources to lever external grants.		CSO		
		3. In partnership with external providers and funding agencies, ensure local major infrastructure needs are met.	– Establish needs and pursue opportunities.	CSO / Council		
		4. Establish Wudinna Council area as a “Centre of Excellence in Natural Resource Management”.	Promote the provision of EPNRM services and Minnipa Agricultural Centre	MES / Council		
<b>Strategy 9.1.6</b>	Build “Community Capacity” (i.e. the community’s ability to lead, resource, manage and achieve local community and economic development).	1. Promote and support community development programs (e.g. Community leadership, youth and entrepreneurial development programs).	– Participate in leadership programs. – Leadership succession. – Young leaders programs – Initiation of / partnership with- Managing change programs / workshops	CSO		
		2. Acknowledge and reward high standards in local community and economic development	– Acknowledge all high achievers	CSO		
		3. Provide Council financial support for worthwhile new community projects.		Council		
		4. Provide human resources to manage community development programs as	Ensure that new business developments are made	Council		

		appropriate and within the capacity of Council.	welcome and aware of services available within Council and Community (ie rate holidays etc)			
		5. Eliminate unnecessary duplication and inefficient use of community resources.	– Review in liaison with community committees.	Council / CSO		
		6. Support and monitor community development issues, concepts and promote cooperation between key stakeholders.	Investigate options for a community sullage disposal facility			
		7. Ensure that the Community is mining ready	<ul style="list-style-type: none"> <li>- Examine development areas and understand possible impacts that mining development will have on the district</li> <li>- Liaise with the community to ensure that consultation is adequate</li> <li>- Investigate community industrial estate options</li> <li>- Contacts maintained with Iron Road Ltd and any other company proposing developments, State and Federal Statutory and Functional Departments</li> <li>- Pursue and advocate</li> </ul>	Council/ CEO/ OM/ WM/ EDO	Ongoing  Revision upon investment decision having been received to progress the Central Eyre Peninsula Iron Project	

			<p>“best outcomes”for the community and district</p> <ul style="list-style-type: none"> <li>- Visitation to another community where mining has been successfully integrated</li> </ul>			
<b>Strategy 9.1.7</b>	Apply principles of a “triple bottom line” (Environmental, Social and Economic Sustainability) to all development and community activity.	-Identify the environmental, social and economic impact of all projects and actions within the community and ensure that undertakings are sustainable in all areas.		Council		
<b>Strategy 9.1.8</b>	Investigate ability and identify prospective locations for utilisation of Native Vegetation clearance financial offsets within the Council area	Identify sites that Native Vegetation Clearance offsets or any other Carbon offsets may be used within the Council district (eg: Iron Road potentially will need to comply with Native Vegetation Offsets)	Investigate and establish a list of prospects	Council/ CEO/ CSO/ WM		

**Outcome 9.2 Sustainable employment**

		<b>Actions</b>	<b>Steps</b>	<b>Responsible</b>	<b>Timing</b>	<b>KPI / Target</b>
<b>Strategy 9.2.1</b>	Assist the creation of new jobs.	1. Provide assistance to new business.		CSO/ Council		
		2. Encourage diversification and “value-adding” in agriculture and primary production.				
		3. Identify and market service gaps and job opportunities.	<ul style="list-style-type: none"> <li>- Consider provision of “scholarship “ type seed funding to assist attraction of professionals to cover local positions.</li> <li>- Consider specific mentorship programs to assist professionals settle into local job roles</li> </ul>			
		4. Improve existing small business performance.	1. Consider supporting local businesses to take on trainees and apprentices  2. Create strategies to retain people in the district  3. Create strategies to increase skills within the community  4. Strategies for economic	Council/ CEO/ OM/ WM		

			development and improving the flow on effect to existing businesses			
		5. Traineeships	Council to consider traineeships in the works area	Council/ CEO/ WM		

**Outcome 9.3 Educational and training needs of the community are met**

		Actions	Steps	Responsible	Timing	KPI / Target
<b>Strategy 9.3.1</b>	Resources to meet the educational and training needs of the community are provided.	1. Within the scope of Councils appropriate role, support the relevant bodies in the provision of education and training resources and opportunities ensuring that we retain adequate points in this area.	Investigate and promote Training in IT, it's pitfalls and dangers (Cyber bullying, scams etc)			
		2. Promote Wudinna as a regional education and training centre.	Promote local training services to become specialists in mining and mining industry related training providers	Council		
		3. Support vocational education opportunities.				

### **Long Term Financial Plan and Infrastructure & Asset Management Plan**

This Plan is in conjunction with Wudinna District Council's Long Term Financial Plan and Infrastructure & Asset Management Plan which are available as separate documents.